

Fida Motors Terms & Conditions

Test Driving a Car Eligibility for insurance purposes; to take a car for a test drive you must hold a valid UK driving license for over a year.

Payment Methods

We accept UK Debit cards and direct bank transfers. Unfortunately, we cannot accept Building Society Cheques or credit card payments made towards the purchase of your car.

External Finance

There is no extra fee if you wish to use an external finance company to pay for your car, however, if you have placed a reservation fee on a vehicle and your finance falls through your; reservation fee is non-refundable.

Reservation Fee

The minimum required to secure and reserve a car is £500, this is non-refundable, non-transferable and is subject to statutory rights. The reservation fee is only refundable if you view the vehicle and it is not as described / pictured. The reservation fee holds the vehicle for 5 days - if full payment and collection has not been made within this time period, your reservation fee is void and non-refundable.

Fida Motors Deduction Policy

In the unlikely event of Fida Motors accepting the return of your vehicle for a refund. We will require the vehicle to be returned in the same condition as when it was purchased. We will also exercise our right to deduct a reasonable sum of money having taken in to account the usage of the vehicle and any failure to keep it in good repair and condition. This will include but not limited to our right to charge the consumer 1 pound per mile for each mile covered since the date of sale, along with the cost of any estimate for repairs required to any damage to the vehicles interior and exterior that was caused whilst the vehicle was in your possession. If you wish to exercise your right of cancellation, you are obliged to retain possession of the vehicle and take reasonable care of it until it has been returned back to the dealership at [Fida Motors LTD Unit 14 SS11 8YQ] You must arrange for the vehicle to be delivered back to us on a transporter no later than 7 days from when the return process has been agreed. If the vehicle is not returned within the 7-day period, the unwind will be rejected and the customer will be liable for the vehicle. You will be required to provide the mileage of the vehicle and agree not to drive the vehicle other than to return it to us. We will not be obliged to refund the purchase price of any Vehicles damaged by you, but may at our election offer to refund the purchase price subject to a deduction for the damage sustained. We charge an administration fee to cover essential documentation and related administration costs. This fee is a compulsory fee and applies to all our vehicles, this fee is £299. We may make a deduction from the reimbursement for loss in value of any vehicles supplied, based on any additional mileage on the vehicle after receipt and/or any missing keys or documentation including but not limited to the most recent V5C registration document showing you as the registered keeper. We will make the reimbursement no later than 14 days after the day we receive back from you any vehicles supplied or, if earlier, the date you supply evidence to us that you have sent the vehicle, together with all keys and documentation including but not limited to the most recent V5C registration document showing you as the registered keeper, back to us. Refunds will be made by cheque or direct bank transfer to the same account as the purchase price was paid from. Refunds will not be paid in cash. If you direct us to settle your finance (if applicable) on the vehicle, we will refund the required sum (providing the refund is sufficient for this purpose) and return to you any surplus funds. If you exercise your right to cancel the vehicle within the 14-day period, and have sold a used vehicle to us as part exchange for the vehicle, we may at our discretion either refund the sum attributed to the part exchange vehicle at the time the agreement was entered into, or return the part exchange vehicle to you, if it remains available. Where the part

exchange vehicle has been subject to repairs by us, you will be required to pay to us the cost of the repairs if you wish to retain the part exchange vehicle.

Delivery

This clause only applies where it has been agreed that we will deliver the vehicle instead of you collecting the vehicle. We will deliver the vehicle to you at the address on the order form on the date agreed between us (the "Delivery"). If you need to rearrange the date and time of your Delivery, we may charge you a fee. We will only deliver the Car to you at the delivery location stated in the order form. You must show us a valid photocard UK driving licence at Delivery. If the address on your driving licence is different to the Delivery address, you must also provide us with either a utility bill or bank statement addressed to the Delivery address and which is dated in the three months prior to Delivery. If you do not have your driving licence, you must show us your passport and a utility bill or bank statement addressed to the Delivery address and which is dated in the three months prior to Delivery. The person stated on the order form must be present at Delivery as we will not deliver the vehicle to any other person. We will need a safe place to park the vehicle (e.g. a driveway or safe on-road parking) whilst we complete our delivery checks with you. If you are selling a part exchange vehicle to us, then you should also make sure that it is parked safely and is accessible by us. You are responsible for giving us details of a safe location and will be responsible for any costs, penalties or fines we incur as a result of parking in the safe location provided by you. The mileage of a vehicle stated on the order form may vary slightly to the actual mileage of the vehicle because of delivering the vehicle to you. You are responsible for the vehicle from Delivery.

We are not responsible for delays outside our control. If our supply of the vehicle is delayed by a circumstance or an event outside our control, then we will contact you as soon as possible to let you know and we will do what we can to reduce the delay. If we do this, we will not be responsible for delays caused by the event.

Ownership & Risk

We shall remain the full and absolute owner of the goods until such time as your total indebtedness to us (whether due under this contract and whether paid in money or money and ownership of a vehicle which is free from encumbrances if part exchange has been agreed) shall have been paid to us by you in full and cleared funds following our confirmation to you that such funds should be paid. We provide no guarantees and the vehicle is purchased with the description as per the vehicle's log book (V5C). We accept no responsibility for errors or mis-information supplied or provided by the DVLA or other agencies. We do not guarantee ownership of/or accept responsibility for any loss of/or transfer refusal by DVLA of a cherished registration number. We do not provide any guarantee of any type in respect of any audio/visual equipment and security/alarm systems in connection with the vehicle. We do not provide any guarantee or accept any liability for any modification made to the vehicle, including but not limited to the engine, outside of the manufacturer's specification save where such modification is made by us. Where the purchased vehicle includes a diesel particulate filter ("DPF"), you agree and understand that you will need to maintain such DPF in accordance with the vehicle's manual.

General

Any notice required or permitted to be given by one of the parties to the other under these Conditions shall be in writing and shall be delivered by hand or sent recorded delivery post to the address of the addressee set out in this agreement or to such address that the addressee may have from time to time notified for the purposes of this clause. Notices may not be validly served by electronic mail. The headings in these Conditions are for convenience only and shall not affect their interpretation. No waiver by either party of any breach of the Contract shall be considered as a waiver for any subsequent breach of the same or any other provision. If any provision or part of any provision of these conditions is found by a court or other competent authority to be void or unenforceable, such provision or part of a provision shall be deleted from these conditions and the remaining provisions or parts or the provision shall continue to full force and effect. A person who is not party to these terms shall not have any rights under or in connection with them under the Contracts (Rights of Third Parties)

Act 1999. This contract shall be governed by and construed in accordance with the laws of England & Wales and any dispute shall be subject to the exclusive jurisdiction of the English courts.

Miscellaneous

All keys on used vehicles will be passed onto the Buyer. When there is only one key supplied to us, we will endeavour to locate any other keys from seller/supplier and failing this any extra keys will be charged at cost. This is non-refundable if you wish to cancel your order on the vehicle. 14 days should be allowed for refunds of retainers for V5 / MOT / Service History. Any refund amount for a vehicle will exclude any modifications or enhancements made to the vehicle at the Buyer's request where we cannot reasonably recover the cost of those modifications or enhancements. The maximum amount payable by means of cash in connection with a purchase is £5,000.